

Manuscript: "The Automation Of Robotic Processes In Jordanian Banks:

Obstacles And Applications"

Submitted: 10 June 2021 Accepted: 16 June 2021 Published: 30 June 2021

Corresponding Author: Ali Bakhit Jaafreh

Doi:10.19044/esj.2021.v17n21p350

Peer review:

Reviewer 1: Mustafa Emre Civelek, Istanbul Commerce University, Turkey

Reviewer 2: Alfred Pjetri, Automation Department, Electrical Engineering Faculty, PUT, Albania

Reviewer 3: Salloom A. Al-Juboori, Muta'h University, Jordan

ESJ Manuscript Evaluation Form 2021

You agree your name is revealed to the author of the paper:

As part of the Open Review, you can choose to reveal your name to the author of the namer as well as to authorize FSI to nost your name in the review history of the name

	You can also choose to make the review report available on the ESJ's website. However
	ESJ encourages its reviewers to support the Open Review concept.
•	Yes
•	C No
	You approve, your name as a reviewer of this paper, is available in the "review history" of the paper *
•	• Yes
•	C No
	You approve, this review report is available in the "review history" of the paper:

Yes

No

The TITLE is clear and it is adequate to the content of the article.

(Please insert your comments)

Yes

The ABSTRACT clearly presents objects, methods, and results.

(Please insert your comments)

There are a few grammatical errors and spelling mistakes in this article.

(Please insert your comments)

No

The study METHODS are explained clearly.

(Please insert your comments)

Yes

The body of the paper is clear and does not contain errors.

(Please insert your comments)

The CONCLUSION or summary is accurate and supported by the content.

(Please insert your comments)

Measurement scales and survey questions can be added to the paper.

	The list of REFERENCES is comprehensive and appropriate.				
	Eac	h in-text citation has to be included in the list of references and vice versa.			
	(Please insert your comments)				
	Yes				
	Ple	ase rate the TITLE of this paper.			
	[Po	or] 1-5 [Excellent]			
_	0	1			
•	0	·			
•	0				
•	•				
•	\circ				
		ase rate the ABSTRACT of this paper.			
	[Po	or] 1-5 [Excellent]			
•	0	1			
•	\circ	·			
•	\circ	3			
•	•	4			
•	\circ	5			
		ase rate the LANGUAGE of this paper.			
	(PO	or] 1-5 [Excellent]			
•	\circ	1			
•	0	2			
•	0	3			
•	•	4			
•	0	5			
		ase rate the METHODS of this paper. or] 1-5 [Excellent]			
	*				
•	0	1			
•	0				
•	•				
•	0	4 5			
•		5 ase rate the BODY of this paper.			
		or] 1-5 [Excellent]			
	*				
•	0	1			
•	\sim	2			

•	○ 3
•	© 4
•	° 5
	Please rate the CONCLUSION of this paper.
	[Poor] 1-5 [Excellent]
	*
•	<u></u>
•	© 2
•	© 3
•	• 4
•	₾ 5
	Please rate the REFERENCES of this paper.
	[Poor] 1-5 [Excellent]
•	° 1
•	\circ 2
•	© 3
	4
•	© 5
•	Overall Recommendation!!!
	*
•	C Accepted, no revision needed
•	Accepted, minor revision needed
•	Return for major revision and resubmission
•	Reject
	Comments and Suggestions to the Author(s):
	EUROPEAN SCIENTIFIC JOURNAL SESI DE L'EUROPEAN SCIENTIFIC JOURNAL DE L'EUROPEAN SCIENTIFIC INSTITUTE DE L'EUROPEAN SCIENTIFIC JOURNAL DE L'EUROPEAN SCIENTIFIC JOURNAL DE L'EUROPEAN SCIENTIFIC INSTITUTE DE L'EUROPEAN SCIENTIFIC
	a) to open occurre marcute

ESJ Manuscript Evaluation Form 2021

You agree your name is revealed to the author of the paper:

*

As part of the Open Review, you can choose to reveal your name to the author of the paper as well as to authorize ESJ to post your name in the review history of the paper. You can also choose to make the review report available on the ESJ's website. However, ESJ encourages its reviewers to support the Open Review concept.

- 🌘 Yes
- O No

You approve, your name as a reviewer of this paper, is available in the "review history" of the paper:

*

- Yes
- No No

You approve, this review report is available in the "review history" of the paper:

*

- · 🌘 Yes
- No

The TITLE is clear and it is adequate to the content of the article.

*

(Please insert your comments)

The title is very clear and it is adequate to the content of the paper.

The ABSTRACT clearly presents objects, methods, and results.

*

(Please insert your comments)

In the paper abstract are presented object, methods and results of the paper. So the abstract it is very clear for everyone who it is interested to read the paper.

There are a few grammatical errors and spelling mistakes in this article.

(Please insert your comments)

The paper it is written grammatically correct in English.

The study METHODS are explained clearly.

*

(Please insert your comments)

The methods are explained clearly.

The body of the paper is clear and does not contain errors.

*

(Please insert your comments)

The paper does not contain errors.

The CONCLUSION or summary is accurate and supported by the content.
(Please insert your comments) The conclusion and the recommendation are accurate and are based in the content of the paper.
The list of REFERENCES is comprehensive and appropriate.
Each in-text citation has to be included in the list of references and vice versa. (Please insert your comments) The reference list are appropriate for the paper.
Please rate the TITLE of this paper. [Poor] 1-5 [Excellent]
° 1
° 2
© 3
© 4 © 5
Please rate the ABSTRACT of this paper. [Poor] 1-5 [Excellent]
° 1
\circ 2
O 3
• 4
° 5
Please rate the LANGUAGE of this paper. [Poor] 1-5 [Excellent]
° ₁
° 2
° 3
○ 4
© 5
Please rate the METHODS of this paper. [Poor] 1-5 [Excellent]
° ₁
° 2
C 3

•	4	
0		
	se rate the BODY of this paper.	
] 1-5 [Excellent]	
*		
0		
0 :	2	
0	3	
•	1	
0		
	se rate the CONCLUSION of this paper.	
	r] 1-5 [Excellent]	
*		
0		
0 ;		
0 :	3	
•	4	
0		
	se rate the REFERENCES of this paper.	
[Poo	'] 1-5 [Excellent]	
0		
0 :		
0 :	3	
0.	4	
•		
Over	all Recommendation!!!	
•		
_ '	Accepted, no revision needed	
	Accepted, minor revision needed	
	Return for major revision and resubmission	
	Reject	
	ments and Suggestions to the Author(s):	
	good paper. Well done!	
EUR	DPEAN SCIENTIFIC JOURNAL SEESI by European Scientific Institute	YEARS

ESJ Manuscript Evaluation Form 2021

You agree your name is revealed to the author of the paper:

rou agree your name is revealed to the author of the p

As part of the Open Review, you can choose to reveal your name to the author of the paper as well as to authorize ESJ to post your name in the review history of the paper. You can also choose to make the review report available on the ESJ's website. However, ESJ encourages its reviewers to support the Open Review concept.

- Yes
- O No

You approve, your name as a reviewer of this paper, is available in the "review history" of the paper:

*

- Yes
- O No

You approve, this review report is available in the "review history" of the paper:

*

- Yes
- [©] No

The TITLE is clear and it is adequate to the content of the article.

*

(Please insert your comments) yes

The ABSTRACT clearly presents objects, methods, and results.

*

(Please insert your comments) unclear for the following reasons :

- 1- What is the % increasing in the bank's profit?
- 2- what is the % the reducing in the cost of banking service?
- 3- What is the % enhancing its quality?
- 4- what is the % increasing the market share of banks?

All of these should have clear values from the statistical analysis in abstract and conclusions

There are a few grammatical errors and spelling mistakes in this article.

(Please insert your comments) yes few

The study METHODS are explained clearly.

._.

(Please insert your comments) should mention the type of software and the version used in statistical analysis

The body of the paper is clear and does not contain errors.

	*
	(Please insert your comments)
	Yes
	The CONCLUSION or summary is accurate and supported by the content.
	(Please insert your comments)
	the notes mentioned in the abstract
	The list of REFERENCES is comprehensive and appropriate. *
	Each in-text citation has to be included in the list of references and vice versa.
	(Please insert your comments)
	Yes
	Please rate the TITLE of this paper.
	[Poor] 1-5 [Excellent]
	*
•	[©] 1
•	C 2
•	C 3
•	• 4
•	C 5
	Please rate the ABSTRACT of this paper. [Poor] 1-5 [Excellent]
•	1
•	° 2
•	° 3
•	O 4
•	O 5
	Please rate the LANGUAGE of this paper. [Poor] 1-5 [Excellent]
	° 1
•	$^{\circ}$ $^{\circ}$ $^{\circ}$
•	C 3
•	
•	7
•	O 5 Please rate the METHODS of this paper
	Please rate the METHODS of this paper. [Poor] 1-5 [Excellent]
	*
•	° 1
•	C 2
•	C 3

	_			
•	•	4		
•	0	5		
		ase rate the BODY of this paper.		
	[Po	or] 1-5 [Excellent]		
	0			
•		1		
•	0			
•	0	3		
•	•	4		
•	0	5		
		ase rate the CONCLUSION of this paper.		
	[P0	or] 1-5 [Excellent]		
	•	1		
•	0			
•	0			
	0	4		
•	0	5		
•		ase rate the REFERENCES of this paper.		
		or] 1-5 [Excellent]		
	*			
•	0	1		
•	0	2		
•	0	3		
•	•	4		
•	0	5		
		erall Recommendation!!!		
	*			
•	0	Accepted, no revision needed		
•	•	Accepted, minor revision needed		
•	0	Return for major revision and resubmission		
•	0	Reject		
	Coi	nments and Suggestions to the Author(s):		
	EU	ROPEAN SCIENTIFIC JOURNAL SEST by European Scientific Institute	13	YEARS
		by European Scientific Institute	19	1 / /-