

Paper: "The Impact of Career Guidance Service Quality at the German Agency for International Cooperation on Service Recipients' Satisfaction: The Role of Career Counselors as Mediating Factors, in Jordan"

Submitted: 28 September 2024 Accepted: 21 November 2024 Published: 30 November 2024

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Doi: 10.19044/esj.2024.v20n32p48

Peer review:

Reviewer 1: Blinded

Reviewer 2: Vasilika Kume University of Tirana, Albania

Reviewer 3: Mary Hollingsworth University of West Alabama, USA

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Reviewer Name: VASILIKA KUME		
University/Country: Tirana Business University College, Albania		
Date Manuscript Received: 21/10/24	Date Review Report Submitted: 28/10/24	
Manuscript Title: The Impact of Career	Guidance Service Quality at the German	
Agency for International Cooperation on Service Recipients' Satisfaction: The Role		
of Career Counselors as Mediating Factors, in Jordan		
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You agree your name is revealed to the author of the paper: YES		
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Evaluation Criteria:

Please give each evaluation item a numeric rating on a 5-point scale, along with a thorough explanation for each point rating.

	Rating Result
Questions	[Poor] 1-5
	[Excellent]
1. The title is clear and it is adequate to the content of the article.	4
The title matches the content, but in my opinion it is too long	<u>.</u>
2. The abstract presents objects, methods, and results.	5
Yes, the abstract presents objectives, methods and results.	
3. There are a few grammatical errors and spelling mistakes in this article.	5
There are no grammatical errors and spelling mistakes in this	s article.
4. The study methods are explained clearly.	5

Quantitative method is used in the article. The methodology and way of data processing is clearly explained, the author has clearly explained the Model of the study.		
5. The results are clear and do not contain errors.	5	
The results are clearand explained in narrative an grafics.		
6. The conclusions or summary are accurate and supported by the content.	5	
The conclusions are clear		
7. The references are comprehensive and appropriate.	5	
References are clear, and match the content of the article		

Overall Recommendation (mark an X with your recommendation):

Accepted, no revision needed	V
Accepted, minor revision needed	
Return for major revision and resubmission	
Reject	

Comments and Suggestions to the Author(s):

Comments and Suggestions to the Editors Only:

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Reviewer Name: Mary Ann	
Hollingsworth	
University/Country: Liberty University, USA	
Date Manuscript Received: 10.22.2024	Date Review Report Submitted:
-	10/31.2024
Manuscript Title: The Impact of Career Guidance Service Quality at the German	
Agency for International Cooperation on Service Recipients' Satisfaction: The Role	
of Career Counselors as Mediating Factors, in Jordan	
ESJ Manuscript Number:07.31,10,24	
You agree your name is revealed to the author of the paper: Yes	
Y (4) 111 4 4 4	
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history" of the paper: Yes	
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thorough explanation for each point rating.	
Questions	Rating Result [Poor] 1-5 [Excellent]
1. The title is clear and it is adequate to the content of the article.	5
The title does show good summary statement of the content of	f the manuscript.
2. The abstract presents objects, methods, and results.	4
The abstract does address study objectives, methodology, and results. Some more quantitative information would have been helpful such as number of study participants. se insert your comments)	

3. There are a few grammatical errors and spelling	4
mistakes in this article.	4
Grammatical errors are present such as capitalization at the beginning of a	
sentence. Some APA corrections are needed such as the abstract as one paragraph	
and use of the same font throughout.)	
4. The study methods are explained clearly.	4
There is considerable description of the study methods. The explanation would be	
stronger if correlation with the six objectives from page six were integrated – for	
example what of the methodology addressed objective 1, 2, etc?	
5. The results are clear and do not contain errors.	4
The results would be more clear to frame the discussion of results as related to	
each of the six objectives and four hypotheses.	
6. The conclusions or summary are accurate and	4
supported by the content.	1
The concluding information does fit with the content. Notes in numbers four and	
five above apply here – if those were addressed, the conclusions would be	
strengthened.	
7. The references are comprehensive and appropriate.	5
The references seem to strongly support the study.	

Overall Recommendation (mark an X with your recommendation):

Accepted, no revision needed	ĺ
Accepted, minor revision needed	X
Return for major revision and resubmission	
Reject	

Comments and Suggestions to the Author(s):

There is good presentation of background, conduct of the study, and follow-up recommendations. See notes 4 and 5 about sharing some information on methodology and results within the framework of the six objectives and four hypotheses. This could be provided with use of subheadings or tables to show the connections.